

GRAND OPERA HOUSE YORK

Visual Story

**Welcome to the Visual Story for the
Grand Opera House Theatre in York.**

**This has been produced in order to
aid those who are visiting the theatre
for the very first time or for those
with Autistic Spectrum Condition or
indeed anyone who may find the
information useful.**

Welcome

This is the main entrance to the theatre.



Through these doors, you will see a sweet kiosk selling sweets and drinks. You can take your sweets and drink into the show.



If you need to collect your tickets from the box office, this is the entrance you will use. You may have to queue if it is busy.



If you need to enter the theatre without using stairs, you will be directed to a separate door. There is also a toilet in this area that you can use.



Staff – Ushers can answer any questions you have and they will show you where to sit.

This is a picture of an Usher, they will be wearing a white shirt and a black tie.



This is the foyer bar where you can buy drinks. There are also some seats where you can sit before the show starts.

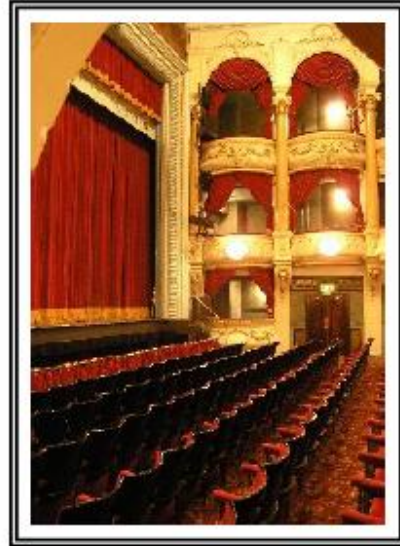


There are 3 levels in the auditorium.
If you are sitting upstairs in the Dress Circle or
Grand Circle, you will need to go up some
stairs.



Auditorium – the auditorium holds lots of seats where the audience see the stage.

This will have lights on when you enter.



When you arrive at your seat, you will notice they are pop-up style where you have to push them down in order to sit on them!



When the show is about to begin, the lights will go down so the auditorium is dark. This is when people will be quiet and try to sit still. There are some shows where you can join in.

It is fine to laugh during a show or to feel sad. At certain times during or after the show, people are likely to clap. You may join in with this but you don't have to.



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Most of the time, there is an interval in the middle of the show which means the lights will come on again so everyone can see.

There will be a short time to visit the toilet or stay in your seats.

After the interval has finished, the lights will go down again like before and the show will re-start.

After the show has finished, the lights will come on and it is time for people to leave their seats and exit the theatre.

You may leave from a different door you came in. This is nothing to worry about; it just means it sometimes makes things easier and organised.

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